



## **Alan Roe Shepparton Autocare Important hygiene update**

Dear customers,

We would like to assure you that we are taking our customer's health and wellbeing very seriously. In line with government advice, we are operating our business as usual, with enhanced hygiene standards.

**This means:**

- ✓ We are keeping the recommended distance between our customers and staff
- ✓ We are using gloves when handling your car from start to finish
- ✓ We are also sanitising your car before returning your car to you
- ✓ We are maintaining a clean workshop at all times
- ✓ We are washing our hands regularly and using hand sanitiser often
- ✓ We are requesting customers to call us first for assistance

As always, customer safety is our highest priority and we will be closely monitoring government advice and taking any further necessary steps to protect our staff and customers.

We hope that you continue to support us whilst we strive to continue with our highest quality care and customer service to you.

Thank you,

Alan Roe